ww.nakatanenga.de

Data protection

Unless otherwise specified below, the provision of your personal data is not required by law or contract, nor is it necessary for the conclusion of a contract. You are not obliged to provide the data. Failure to provide has no consequences. This only applies if no other information is given in the subsequent processing operations. "Personal data" is all information that relates to an identified or identifiable natural person.

Server log files

You can visit our website without providing any personal information. Every time you access our website, usage data is transmitted to us or our web host / IT service provider via your internet browser and stored in log data (so-called server log files). These stored data include, for example, the name of the page called up, the date and time of the call, the IP address, the amount of data transferred and the requesting provider. The processing takes place on the basis of Art. 6 Paragraph 1 lit.

Contact

Responsible / data protection officer

Contact us if you wish. The contact details of the person responsible for data processing:

Nakatanenga 4x4 equipment GmbH & Co. KG Ludwig-Erhard-Ring 30 92348 Berg b.Neumarkt id Germany

Tel.: 09181 466 644 Fax: 09181 407 760

E-mail address datenschutz@nakatanenga.de

www.nakatanenga.de

You can contact our data protection officer directly at:

SiDIT GmbH Delphine Lambert Langgasse 20 97261 Güntersleben

Tel: 0931-780 87 70

E-Mail: delphine.lambert@sidit.de

E-Mail: info@sidit.de

www.sidit.de

Initiative contact by the customer by email

If you initiate business contact with us by e-mail, we will only collect your personal data (name, e-mail address, message text) to the extent that you have made available. The data processing serves to process and answer your contact request. If the establishment of contact serves the implementation of pre-contractual measures (e.g. advice on purchase interest, preparation of an offer) or concerns a contract already concluded between you and us, this data processing takes place on the basis of Art. 6 Para. 1 b GDPR. If you contact us for other reasons, this data processing takes place on the basis of Art. 6 Para. 1 lit. f GDPR out of our predominant legitimate interest in processing and answering your request. In this case you have the right, for reasons which arise from your particular situation, to object at any time to this processing of your personal data based on Art. 6 Paragraph 1 lit. f GDPR. We only use your email address to process your request. Your data will then be deleted in compliance with statutory retention periods, unless you have consented to further processing and use.

Collection and processing when using the contact form

When you use the contact form, we only collect your personal data (name, email address, message text) to the extent that you have provided. The data processing serves the purpose of establishing contact. If the establishment of contact serves to carry out pre-contractual measures (e.g. advice on purchase interest, preparation of an offer) or concerns a contract already concluded between you and us, this data processing takes place on the basis of Art. 6 Para. 1 lit. If you contact us for other reasons, this data processing takes place on the basis of Art. 6 Paragraph 1 lit. In this case you have the right, for reasons that arise from your particular situation, at any time to refer to Art. 6 Para. 1 lit. Your data will then be deleted in compliance with statutory retention periods, unless you have consented to further processing and use.

Customer account orders

Customer account

When you open a customer account, we collect your personal data to the extent specified there. The data processing serves the purpose of improving your shopping experience and simplifying order processing. The processing takes place on the basis of Art. 6 Para. 1 lit. a GDPR with your consent. You can revoke your consent at any time by notifying us without affecting the legality of the processing carried out on the basis of the consent up to the time of revocation. Your customer account will then be deleted.

Collection, processing and transfer of personal data for orders

When you place an order, we only collect and process your personal data insofar as this is necessary to fulfill and process your order and to process your inquiries. The provision of the data is necessary for the conclusion of the contract. Failure to provide the data means that no contract can be concluded. The processing takes place on the basis of Art. 6 Para. 1 lit. b GDPR and is necessary for the fulfillment of a contract with you. Your data will be passed on, for example, to the shipping companies and dropshipping providers you have chosen, payment service providers, service providers for order processing and IT service providers. In all cases we strictly observe the legal requirements. The amount of data transmission is limited to a minimum.

Reviews advertising

Use of the email address for sending newsletters

We use your e-mail address, regardless of the contract processing, exclusively for our own advertising purposes for sending the newsletter, provided you have expressly consented to this. The processing takes place on the basis of Art. 6 Para. 1 lit. a GDPR with your consent. You can revoke your consent at any time without affecting the legality of the processing carried out on the basis of the consent up to the time of revocation. You can unsubscribe from the newsletter at any time using the corresponding link in the newsletter or by notifying us. Your email address will then be removed from the mailing list.

Your data will be passed on to a service provider for email marketing as part of order processing. Your data will not be passed on to other third parties.

Shipping service provider merchandise management

Passing on the e-mail address to shipping companies for information about the shipping status

We will pass on your e-mail address to the transport company as part of the contract processing, provided you have expressly consented to this in the ordering process. The purpose of the transfer is to inform you of the shipping status by email. The processing takes place on the basis of Art. 6 Para. 1 lit. a GDPR with your consent. You can revoke your consent at any time by notifying us or the transport company without affecting the legality of the processing carried out on the basis of the consent up to the time of revocation. In this context, we will pass on your data to one of the following shipping service providers. You will then receive further information on the processing of your data from them:

DHL

DHL Paket GmbH, Sträßchensweg 10, postcode / city: 53113 Bonn, phone: + 49 / (0) 228/18 20, email: impressum.paket [at] dhl.com; https://www.dhl.de/de/toolbar/footer/datenschutz.html

DPD

DPD Deutschland GmbH, Wailandtstrasse 1, 63741 Aschaffenburg, Germany, info@dpd.com , Tel. 06021 843-0; https://www.dpd.com/de/siteutilities/data_protection

GLS

General Logistics Systems Germany GmbH & Co. OHG, GLS Germany-Strasse 1 - 7, DE-36286 Neuenstein, 06677-646907000, service@gls-germany.com : https://gls-group.eu/DE/de/datenschutz-standard

Use of an external inventory control system

We use a merchandise management system for contract processing as part of order processing. For this purpose, your personal data collected as part of the order will be sent to Pickware GmbH, Goebelstr. 21, 64293 Darmstadt.

Payment service provider

Use of PayPal

All PayPal transactions are subject to the PayPal privacy policy. You can find this under https://www.paypal.com/de/webapps/mpp/ua/privacy-full

Cookies

Our website uses cookies. Cookies are small text files that are stored in the internet browser or by the internet browser on a user's computer system. When a user calls up a website, a cookie can be stored on the user's operating system. This cookie contains a characteristic string of characters that enables the browser to be clearly identified when the website is called up again.

Cookies are saved on your computer. You therefore have full control over the use of cookies. By selecting the appropriate technical settings in your internet browser, you can be notified before cookies are set and individually decide whether to accept them and prevent the storage of cookies and the transmission of the data they contain. Cookies that have already been saved can be deleted at any time. However, we would like to point out that you may then not be able to use all functions of this website to their full extent.

Under the following links you can find out how you can manage cookies in the most important browsers (including deactivating them):

Chrome: https://support.google.com/accounts/answer/61416?hl=de

Internet Explorer: https://support.microsoft.com/de-de/help/17442/windows-internet-explorer-delete-

manage-cookies

Mozilla Firefox: https://support.mozilla.org/de/kb/cookies-erlauben-und-ablehnen

Safari: https://support.apple.com/en-us/guide/safari/manage-cookies-and-website-data-sfri11471/mac

Technically necessary cookies

Unless otherwise stated in the data protection declaration below, we only use these technically necessary cookies for the purpose of making our offer more user-friendly, more effective and safer. Furthermore, cookies enable our systems to recognize your browser even after changing pages and to offer you services. Some functions of our website cannot be offered without the use of cookies. For this it is necessary that the browser is recognized even after changing pages.

The use of cookies or comparable technologies is based on Section 25 (2) TTDSG. Your personal data is processed on the basis of Art. 6 Paragraph 1 lit. arising from your particular situation, to object to this processing of personal data concerning you at any time.

Use of the Cookie Consent Manager from Shopware

We use the Cookie Consent Manager from shopware AG (Ebbinghoff 10, 48624 Schöppingen; "Shopware") on our website. The tool enables you to give consent to data processing via the website, in particular the setting of cookies, as well as your right of withdrawal to make use of already granted consents. The data processing serves the purpose of obtaining and documenting the necessary consents for data processing and thus complying with legal obligations. Cookies can be used. User information, including your IP address, is collected and transmitted to Shopware. This data is not passed on to other third parties. The data processing takes place in order to fulfill a legal obligation on the basis of Art. 6 Para. 1 lit. c GDPR. https://www.shopware.com/de/datenschutz/.

Analysis and tracking tools

Use of the Facebook Pixel

We use the "Custom Audiences" remarketing function of Meta Platforms Ireland Ltd (4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland "Facebook") on our website.

Meta Platforms Ireland Ltd. and we are jointly responsible for the collection of your data and the transmission of this data to Facebook when the service is integrated. This is based on an agreement between us and Meta Platforms Ireland Ltd. on the joint processing of personal data, which defines the respective responsibilities. The agreement can be accessed at

https://www.facebook.com/legal/controller_addendum. According to this agreement, we are responsible in particular for fulfilling the information obligations pursuant to Art. 13, 14 of the GDPR, for complying with the security requirements of Art. 32 of the GDPR with regard to the correct technical implementation and configuration of the service, and for complying with the obligations pursuant to Art. 33, 34 of the GDPR insofar as a personal data breach affects our obligations under the joint processing agreement. Meta Platforms Ireland Ltd is responsible for enabling data subject rights under Art. 15 - 20 GDPR, for complying with the security requirements of Art. 32 GDPR with respect to the security of the Service, and for complying with the obligations under Art. 33, 34 GDPR insofar as a personal data breach affects Meta Platforms Ireland Ltd's obligations under the Joint Processing Agreement.

The application serves the purpose of targeting visitors to the website with interest-based advertising on the social network Facebook. For this purpose, the Facebook remarketing tag has been implemented on the website. This tag establishes a direct connection to the Facebook servers when the website is visited. This transmits to the Facebook server which of our pages you have visited. Facebook assigns this information to your personal Facebook user account. When you visit the Facebook social network, you will then be shown personalised, interest-related Facebook ads. Your data may be transferred to the USA. There is no EU Commission adequacy decision for the USA. The data transfer takes place, among other things, on the basis of standard contractual clauses as appropriate safeguards for the protection of personal data, viewable at: https://www.facebook.com/legal/EU data transfer addendum.

The use of cookies or comparable technologies takes place with your consent on the basis of § 25 para. 1 p. 1 TTDSG in conjunction with. Art. 6 para. 1 lit. a DSGVO. The processing of your personal data is carried out with your consent on the basis of Art. 6 para. 1 lit. a DSGVO. You can revoke your consent at any time without affecting the lawfulness of the processing carried out on the basis of the consent until revocation.

You can find more information about the collection and use of data by Facebook, about your rights in this regard and options for protecting your privacy in Facebook's data protection information at https://www.facebook.com/about/privacy/

Google Analytics 4

We use Google Analytics 4 on our website, a web analytics service provided by Google (Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland, hereinafter "Google").

Google Analytics 4 uses cookies in this context (see section 7). The information generated by the cookies about your use of this website, such as

- Name and version of the browser used
- Operating system of your computer
- Website from which the access is made (referrer URL)
- IP address of the requesting computer
- Time of the server request

are usually transferred to a Google server in the USA and stored there. Your IP address is automatically anonymized by Google before it is recorded via EU domains and servers. Therefore, there is no logging or storage of your IP address.

On our behalf, Google will use this information for the purpose of evaluating your use of our website, compiling reports on website activity and providing other services relating to website activity and internet usage. The IP address transmitted by your browser as part of Google Analytics will not be merged with other data from Google.

The collected data is stored for a period of two months and deleted after this time.

We have concluded an order processing contract with Google. This ensures the protection of our site visitors' data and prohibits unauthorized disclosure to third parties.

All processing described above, in particular the setting of cookies on the end device used, only takes place if you have given us your express consent for this in accordance with Art. 6 (1a) DSGVO.

Without your consent, no data will be processed by Google Analytics 4. You can revoke your consent at any time with effect for the future. To exercise your right of withdrawal, please deactivate GA4 via the "cookie consent tool" provided on the website (cookie settings in the footer of our store).

Furthermore, you can prevent the storage of cookies, ...

- ... by making the appropriate setting in your browser software; however, we would like to point out that in this case you may not be able to use all functions of this website to their full extent.
- ... by downloading and installing the browser plugin available at the following link:
 http://tools.google.com/dlpage/gaoptout?hl=de.

 This plugin prevents the collection of data generated by the cookie and related to your use of the website (including your IP address), as well as the processing of this data by Google.
- ... by clicking on the following link. An opt-out cookie will be set, which prevents the future collection of your data when visiting this website: <u>Google Analytics deaktivieren</u>. This cookie prevents the collection of data by Google Analytics 4.

Please click here for an overview of Google's privacy policy. https://support.google.com/analytics/answer/6004245]

Special functions of Google Analytics 4

- Demographic characteristics
 GA4 can create statistics that allow statements about the age, gender and interests of site visitors. For this purpose, advertising and information from third-party providers are analyzed. The collected data cannot be assigned to a specific person and is deleted after two months.
- Google Signals und UserlDs

To create cross-device reports, this extension can be used on this website. Subject to your consent to the use of GA4 pursuant to Art. 6 (1a) DSGVO, activated personalized ads and a link between your end devices and a Google account, your user behavior can be analyzed across devices. We do not receive any personal data.

If you would like to stop the analysis, you can deactivate the "Personalized advertising" function in the settings of your Google account:

https://support.google.com/ads/answer/2662922?hl=de

You can find more information about Google Signals at the following link:

https://support.google.com/analytics/answer/7532985?hl=de

Google Tag Manager

This website uses Google Tag Manager, a service provided by Google.

Google Tag Manager is a tool that allows managing tracking codes and other marketing tags on the website. With Google Tag Manager, website tags can be managed and updated centrally without

making any changes to the website code. This tool does not read data, it does not store data, and it does not perform data analysis. However, it does transmit your IP address to Google when you visit a page, and this may be stored there. Also a transmission to servers of Google LLC. In the USA is possible. The standard contractual clauses of the European Commission apply here, which are intended to ensure compliance with the European level of data protection.

We have concluded an order processing contract with Google. This ensures the protection of our site visitors' data and prohibits unauthorized disclosure to third parties.

The processing only takes place if you have given us your express consent for this in accordance with Art. 6 Para. 1a DSGVO. The Google Tag Manager will not be used without your consent. You can revoke your consent with effect for the future at any time. To exercise your right of revocation, please deactivate this service via the "cookie consent tool" provided on the website (cookie settings in the footer of our store).

Plug-ins and miscellaneous

Use of GoogleMaps

We use the function for embedding GoogleMaps maps of Google LLC (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA; "Google") on our website.

If you have your habitual residence in the European Economic Area or Switzerland, Google Ireland Limited (Gordon House, Barrow Street, Dublin 4, Ireland) is the controller of your data. Google Ireland Limited is therefore the company associated with Google which is responsible for processing your data and complying with the applicable data protection laws.

The function enables the visual display of geographical information and interactive maps. In the process, Google also collects, processes and uses data from visitors to the websites when they call up the pages in which GoogleMaps maps are integrated.

Your data may also be transmitted to the USA. There is no EU Commission adequacy decision for the USA. The data transfer takes place, among other things, on the basis of standard contractual clauses as appropriate guarantees for the protection of personal data, which can be viewed at: https://policies.google.com/privacy/frameworks.

Your personal data is processed on the basis of Art. 6 (1) lit. f DSGVO due to our overriding legitimate interest in the demand-oriented and targeted design of the website. You have the right to object to this processing of your personal data at any time for reasons arising from your particular situation. For more information on the collection and use of data by Google, please see Google's data protection information at https://www.google.com/privacypolicy.htm. There you also have the option in the privacy centre to change your settings so that you can manage and protect your data processed by Google.

Use of YouTube

We use the function for embedding YouTube videos from Google Ireland Limited (Gordon House, Barrow Street, Dublin 4, Ireland; "YouTube") on our website. YouTube is a company affiliated with Google LLC (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA; "Google"). The function displays videos stored on YouTube in an iFrame on the website. The option "Extended data protection mode" is activated. This means that YouTube does not store any information about visitors to the website. Only when you watch a video is information about it transmitted to YouTube and stored there. Your data may be transmitted to the USA. There is no EU Commission adequacy decision for the USA. The data transfer takes place, among other things, on the basis of standard contractual clauses as appropriate guarantees for the protection of personal data, which can be viewed at: https://policies.google.com/privacy/frameworks.

Your personal data is processed on the basis of Art. 6 (1) lit. f DSGVO due to our overriding legitimate interest in the demand-oriented and targeted design of the website. You have the right to object to this

processing of your personal data at any time for reasons arising from your particular situation. For more information about the collection and use of data by YouTube and Google, about your rights in this regard and options for protecting your privacy, please refer to YouTube's data protection information at https://www.youtube.com/t/privacy.

Use of Google reCaptcha

On our websites, we use the reCAPTCHA service of Google (Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland) for our contact form in order to distinguish between human input and automated, abusive, machine processing. We have a legitimate interest in protecting our web offerings from abusive automated spying and from SPAM.

When you use the reCAPTCHA service, your IP address and any other data required by Google for the reCAPTCHA service will be forwarded to Google and processed there.

You must accept Google's terms of use when using reCAPTCHA. There is a separate field for this. We have activated IP anonymisation on this website so that your IP address is shortened beforehand by Google within member states of the European Union or in other contracting states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to a Google server in the USA and shortened there.

On our behalf, Google will use this information to evaluate your use of this service. The IP address transmitted by your browser as part of reCaptcha will not be merged with other Google data. The deviating data protection regulations of the Google company apply to this data.

You can find more information on Google's privacy policy at: https://www.google.com/intl/de/policies/privacy/

Microsoft Advertising Conversion Tracking

We use the Microsoft Advertising programme on our website, which is provided and operated by Microsoft Corporation, One Microsoft Way, Redmond, WA 98052-6399, USA ("Microsoft"). The Microsoft Advertising programme allows us to display advertisements on various search engines and networks. In order to identify which ad or keyword you used to come to our website, we have implemented Universal Event Tracking (UET) on our site. This is a conversion tracking tag that allows us to learn more about your user behaviour on our website. We use this information to optimise our web ads and offers and better adapt them to your needs.

Microsoft collects, processes and uses information via the cookie, from which user profiles are created using pseudonyms. These usage profiles are used to analyse visitor behaviour and are used to display advertisements. No personal information about the identity of the user is processed. Microsoft Advertising may collect the following information, among others:

- Information about the browser you are using and the device you are using.
- Identifiers assigned by Microsoft (identifiers),
- Web page or display from which the access is made (referrer URL)
- IP address of the requesting computer,
- access duration and time.

Microsoft also processes your data in the USA, among other places. We have therefore agreed the standard contractual clauses with Microsoft to ensure that your data should be processed in accordance with European data protection standards.

Further information on data protection and the cookies used at Microsoft on the website of Microsoft https://privacy.microsoft.com/de-de/privacystatement.

Affected rights and storage duration

Duration of storage

After the contract has been fully processed, the data is initially stored for the duration of the warranty period, then taking into account statutory, in particular tax and commercial retention periods, and then deleted after the deadline, unless you have consented to further processing and use.

Rights of the data subject

If the legal requirements are met, you have the following rights under Art. 15 to 20 GDPR: Right to information, correction, deletion, restriction of processing, data portability. You also have the right to object under Art. 21 Para. 1 GDPR the processing based on Art. 6 Para. 1 f GDPR, as well as against the processing for the purpose of direct mail.

Right of appeal to the supervisory authority

According to Art. 77 GDPR, you have the right to complain to the supervisory authority if you are of the opinion that your personal data is not being processed lawfully.

You can lodge a complaint with the supervisory authority responsible for us, which you can reach under the following contact details:

Bayerisches Landesamt für Datenschutzaufsicht (BayLDA) Promenade 18 91522 Ansbach

Tel.: +49 981 1800930 Fax: +49 981 180093800

E-Mail: poststelle@lda.bayern.de

Right to object

If the personal data processing listed here is based on our legitimate interest in accordance with Art. 6 Paragraph 1 lit. In the event of an objection, the processing of the data concerned will be terminated unless we can prove compelling legitimate reasons for the processing that outweigh your interests, rights and freedoms, or if the processing serves to assert, exercise or defend legal claims.

last update: October, 20th 2023